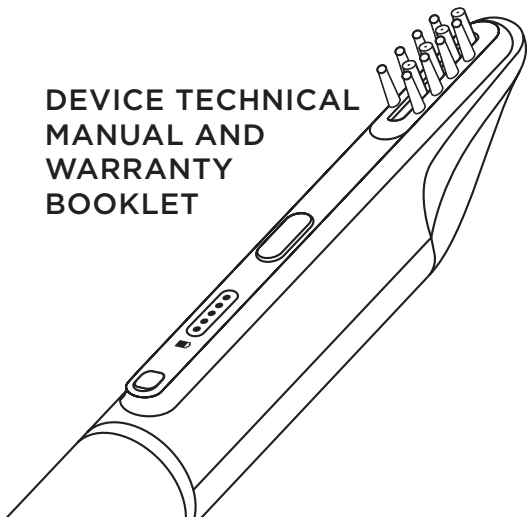


L'ORÉAL®
PARIS

COLORSONIC™

HAIR COLOR TECHNOLOGY

DEVICE TECHNICAL
MANUAL AND
WARRANTY
BOOKLET



IMPORTANT SAFETY INSTRUCTIONS

When using electrical devices, especially when children are present, basic safety precautions should always be followed, including the following:



READ ALL INSTRUCTIONS BEFORE USING

⚠ KEEP AWAY FROM WATER OR FIRE ⚠



DANGER - As with most electrical devices, electrical parts are electrically live even when the switch is off. To reduce the risk of electrocution, fire, or injury to persons: Check that the voltage of your electricity supply matches the voltage of your device. Any error when connecting the device can cause irreparable harm, not covered by the warranty.

WARNING - To reduce the risk of electrocution, fire, or injury to persons:

1. Do not attempt to disassemble device. Unauthorized opening of the device automatically voids the warranty. Repairs must only be carried out by the authorized after-sales service.
2. The device must be powered and charged by safety extra low voltage 5Vd.c., 1A.
3. This device contains a battery that is non-replaceable.
4. Frequently check condition of the USB cable & power supply. Discontinue use if any damage occurs. Never operate this device if it has a damaged cord or plug, or if it has been dropped, damaged, or fully immersed into water. Contact the after-sales service if this occurs.
5. Keep the cord away from heated surfaces. Do not wrap the cord around the device.

6. In case of unusual smell or sound, stop use immediately, disconnect power supply, turn off the device by leaving it untouched until power turns off & contact our after-sales service.
7. Using the device on other areas of the body than hair has not been tested and the risks are unknown.
8. Clean device only in recommended manner. Alternative cleaning method may damage the material & system. Do not clean with abrasive or corrosive products.
9. Never drop or insert any object other than authorized cartridges into any opening.
10. For Household Use Only.
 - To dispose of the device, please contact and use an appropriate e-waste facility.
 - Do not attempt to disassemble or remove the battery.
11. Do not expose device to fire or excessive temperature. Keep away from heat source and high temperature (direct sunlight, radiator, heater). Exposure to fire or temperature above 130°C may cause explosion.
12. Do not use this device near bathtubs, shower, basins or vessels containing water. Do not leave device plugged in proximity of water. Do not get the wall adaptor or USB cable wet. Do not place or store device where it can fall or be pulled into a tub or sink.
13. Do not use while bathing.
14. If water gets into inner part of the device, unplug the power supply immediately, turn off the device by leaving it untouched until power turns off & contact our after-sales service. Do not attempt to switch the device back on due to electrical injury risk.
15. Use the device only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.

16. Do not direct the device toward the eyes.
17. This device is not intended to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instructions concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the device.
18. The device is intended to operate only with genuine L'Oréal Paris Colorsonic cartridges. Manual refill by the user of those cartridges is not permitted and could result in user safety and device damage.
19. Cleaning and user maintenance shall not be made by children without supervision.
20. Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
21. Never operate this appliance if it has a damaged cord or plug, if it is not working properly, or if it has been dropped, damaged, or dropped into water. Return the appliance to a service center for examination and repair.
22. Never use while sleeping.
23. Never drop or insert any object into any opening or hose.
24. Do not use outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.
25. Recharge only with the charger specified by the manufacturer. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
26. Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.

27. Do not use a battery pack or appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
 28. Do not expose a battery pack or appliance to fire or excessive temperature. Exposure to fire or temperature above 130°C may cause explosion. The temperature of 130°C can be replaced by the temperature of 265°F.
 29. Follow all charging instructions and do not charge the battery pack or appliance outside of the temperature range specified in the instructions. Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.
 30. Have servicing performed by a qualified repair person using only identical replacement parts. This will ensure that the safety of the product is maintained.
 31. Do not modify or attempt to repair the appliance or the battery pack (as applicable) except as indicated in the instructions for use and care.
 32. Do not charge the battery at ambient temperature below 39°F (4°C) or above 104 °F (40°C). Also keeping the temperature range of between 39-104°F when storing unit or during use. Follow all charging instructions and do not charge the battery pack or appliance outside of the temperature range specified in the instructions. Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.
 33. Use only with UL Listed/Certified ITE Power Supply
- For your convenience and safety when using this device, read all instructions before using the device & follow product use as described. Failure to follow the warnings and instructions may endanger the safety of users.

SAVE THESE INSTRUCTIONS

HELP PROTECT THE ENVIRONMENT



This product is subject to separate collection of electrical and electronic equipment. At the end of its life, the device must be processed separately from household waste. This will prevent any harmful impact on the environment or on human health due to the uncontrolled disposal of waste that can contain dangerous substances. User is responsible to return the device to a specific center for waste electrical and electronic devices. For additional information regarding applicable local laws, please contact your local municipal facility.

FCC ADVISORY

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications

not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: (1) Reorient or relocate the receiving antenna, (2) Increase the separation between the equipment and receiver, (3) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected, (4) Consult the dealer or an experienced radio/TV technician for help. This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment

should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body. This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device. This equipment complies with ISSED RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body.

TECHNICAL SPECIFICATIONS

ELECTRICAL INPUT

Voltage: 5Vd.c

Current: 1A

DIMENSIONS

H x L x D: 357.92 mm x 48 mm x 74.68 mm

STORAGE & OPERATING TEMPERATURE

Storage -10°C and 45°C (14°F and 113°F)

Operating 10°C and 35°C (50°F and 95°F)

CE Declaration of Conformity

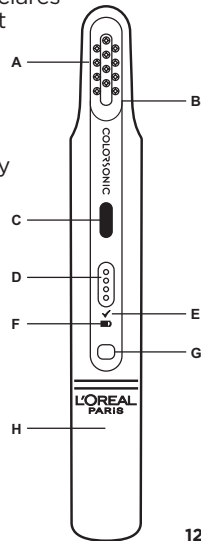
Hereby, L'Oréal Paris declares that the radio equipment type Colorsonic is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available on L'Oréal Paris website.

UKCA Declaration of Conformity

Hereby, L'Oréal Paris declares that the radio equipment type Colorsonic is in compliance with Radio Equipment Regulations 2017. The full text of the UK declaration of conformity is available on L'Oréal Paris website.





DESCRIPTION

- A. Oscillating Nozzle
- B. Lengths Adapter
- C. Power Button
- D. Fill Status
- E. Warm-up/Cleaning Indicator
- F. Battery Indicator
- G. USB-C Charging Port
- H. Base



PRECAUTIONS FOR USE

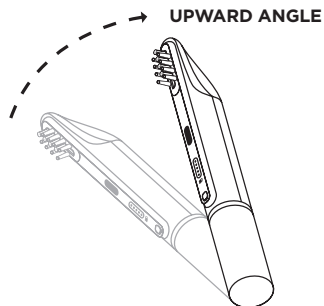
DEVICE STATUS - LED CHECKMARK

			
WARM-UP	READY TO COLOR	CLEANING	ERROR
Tilt device over sink at upward angle. Hold power button until device starts & release to warm-up. Formula will come out. Allow it to flow for 20 seconds.	The device is ready to color your hair.	Tilt device over sink at downward angle. Press power button until device starts to auto-clean. All water will flush through the device. Total duration: 120 seconds	Please check the user manual and contact the Customer Care Center (CCC).
LED Solid: ready for warm-up. (See Notes in Step 3.)	LED Solid: ready to start coloration.	LED Solid: ready to clean.	
LED Pulsing: warm-up process in progress.	LED Pulsing: coloration in progress.	LED Pulsing: cleaning in progress.	
LED Flashing: device is not properly oriented, bring it back in upright position to complete the warm-up sequence. The device will resume automatically once in appropriate orientation.		LED Flashing: device is not properly oriented, bring it back in downward position to complete the cleaning sequence. The device will resume automatically once in appropriate orientation. Or, cleaning has not been performed, reminder to clean it prior to coloring again.	

NEW CARTRIDGE

1. Insert the new color cartridge into the device.
2. Push the power button to start the device. The checkmark will appear in solid orange, indicating the device + color cartridge is ready for warm-up.
3. Hold the power button until the warm-up sequence starts. The checkmark will start pulsing orange. This sequence will last up to 20 seconds.

Note: It is important to keep the device in an upward angle, from 30 degrees to straight up, to ensure a successful warm-up. If this angle is not maintained, the device will pause until the orientation is facing upward. During this sequence, formula may be dispensed - do not apply it on your hair or skin.



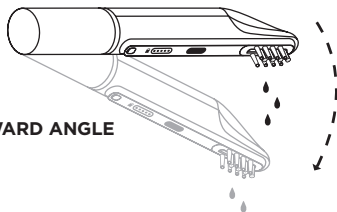
- Once the warm-up sequence is completed, the checkmark will change to solid green, indicating the device + color cartridge is ready for dispensing.
- Press the power button again to start dispensing on your hair.

CLEANING BETWEEN HAIR COLORATION

The device must be cleaned after every use with the reusable cleaning cartridge provided.

- Fill the cleaning cartridge with **LUKEWARM** water to the fill line and securely close.
- Insert the cleaning cartridge into the device - the checkmark will appear solid blue.
- Position the device above the sink.
- Hold the power button until the cleaning sequence starts. This will last up to two minutes - the checkmark will pulse blue.

Note: It is important to keep the device in a downward angle to ensure successful cleaning. If this angle is not maintained, the device will pause until the orientation is corrected.

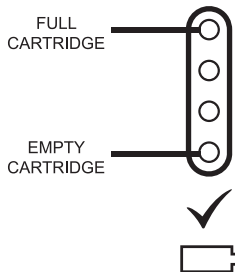


DOWNWARD ANGLE

- Tilt the device downward towards the sink when cleaning for better water flow.
- Allow device to complete its autocleaning until the end (cleaning cartridge should be completely emptied).
- Eject the cleaning cartridge and check if all the water has been used. If not, restart the cleaning sequence from step (2) until the cleaning cartridge is emptied.

FILL LEVEL INDICATOR

Upon inserting the formula cartridge into device, fill indicator LEDs will light from bottom to top representing the level of liquid in your cartridge(s).



CHARGING

Before first use, please charge your device. Allow approximately 2 hours for a full charge. A fully charged device lasts for a maximum of 3 formula cartridges.

Charging the device

Your device is rechargeable. USB-C charging cable included. Insert the cable into the USB-C charging port on the device and charge using a USB power adapter. Battery symbol will flash indicating charging. See chart on next page.

Battery Behavior

ICON	COLOR	LIGHT BEHAVIOR	MEANING
	Green	Flashing (plugged in)	Charging
	Green	Solid	Fully charged 3 cartridge use
	Orange	Flashing (plugged in)	Charging
	Orange	Solid	Low charge 1 cartridge use
	Red	Flashing (plugged in)	Charging
	Red	Solid	No charge

INTERNATIONAL LIMITED WARRANTY

L'ORÉAL PARIS COLORSONIC CUSTOMER SERVICE INFORMATION AND LIMITED WARRANTY TERMS AND CONDITIONS

Congratulations on your purchase! We value our customers and aim to provide the highest quality products to help ensure customer satisfaction. Please use this as your reference for customer service or limited warranty questions you may have. L'Oréal Paris' warranty obligations are limited to the terms and conditions set out below.

ARBITRATION NOTICE: THIS LIMITED WARRANTY CONTAINS AN ARBITRATION PROVISION THAT REQUIRES YOU AND L'ORÉAL PARIS TO RESOLVE DISPUTES BY BINDING ARBITRATION INSTEAD OF IN COURT. IN ARBITRATION, CLASS ACTIONS AND JURY TRIALS ARE NOT PERMITTED. PLEASE SEE THE SECTION TITLED DISPUTES; ARBITRATION BELOW.

1. Limited Warranty Coverage Generally.

- a. For the duration of the Warranty Period, and so long as the Product is available for sale, L'Oréal Paris warrants the Product against defects in materials, malfunctions and workmanship arising from Normal Use of the Product. This Limited Warranty does not extend to the color cartridges or conditioner associated with use of the Product. Coverage terminates if you sell or otherwise transfer the Product from the original end user. L'Oréal Paris may change the availability of this limited warranty at its discretion, but any changes will not be retroactive.
- b. If there is a defect in the Product which is covered by this Limited Warranty, L'Oréal Paris agrees to exchange the Product with a new and/or refurbished Product. This is the sole remedy available for breach of warranty. No refund or replacement part(s) will be made available.

- c. All replaced Products shall become the property of L'Oréal Paris.
- d. TO THE EXTENT PERMITTED BY LAW, THIS LIMITED WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES AND REMEDIES, WHETHER ORAL OR WRITTEN, EXPRESS OR IMPLIED AND WE SPECIFICALLY DISCLAIM ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND AGAINST HIDDEN OR LATENT DEFECTS. THERE ARE NO IMPLIED WARRANTIES CREATED BY THE MANUFACTURE, SALE, OR USE OF THE PRODUCT. IF L'ORÉAL PARIS CANNOT LAWFULLY DISCLAIM IMPLIED WARRANTIES UNDER THIS LIMITED WARRANTY, ALL SUCH WARRANTIES, INCLUDING WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THIS LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THIS LIMITATION MAY NOT APPLY TO YOU.

2. Redeeming your Limited Warranty service; Contacting customer service inquiries.

- a. In order to receive service under this Limited Warranty, please call Customer Care Service at **1-833-856-7325**.
- b. The Customer Care Service center will specify the Product return process, including (i) if any inspection of the Product is required; (ii) the process for obtaining a replacement for the Product; and (iii) the steps necessary to return the Product either in its original packaging or in equally protective packaging. The Customer Care Service center has the right to refuse to accept a Product if, in its sole and absolute discretion, it determines that the individual attempting to redeem a replacement Product is acting in contravention or otherwise has violated these Limited Warranty Terms and Conditions.
- c. To obtain service under this Limited Warranty, you will be required to provide L'Oréal Paris with original proof of purchase that includes the date and location of purchase, the acceptance of which shall be in the Customer Care Service center's sole and absolute discretion.

3. Limitations.

- a. This warranty is limited and may be relied upon only:
 - 1) by the original end user of L'Oréal Paris Product; and
 - 2) where the Product was manufactured by or for L'Oréal Paris and sold by an authorized distributor.
- b. This Limited Warranty does not apply where the Product is subjected to use that does not constitute Normal Use, including but not limited to personal injury or property damage arising from misuse, neglect, or alteration of the Product or damage from any third-party repair, third-party parts, commercial use, or other external causes.
- c. This Limited Warranty only applies during the Warranty Period and is valid only in the United States of America.
- d. You may have different or additional rights depending on the State in which you live so the limitations herein above may not apply to you.

4. Conditions & Exclusions.

- a. This Limited Warranty does not cover any damage that occurs as a result of misuse, negligence, failure

to follow L'Oréal Paris instructions or a modification or unauthorized repair of the Product. This Limited Warranty also does not cover normal wear and tear, maintenance or replacement of consumable parts or the following:

- 1) Using non clean water for the cleaning cartridge
- 2) Scaling
- 3) Ingress of water, dust or insects into the Product
- 4) Mechanical damages, overloading
- 5) Accidents including fire or flood.

5. LIMITATION OF LIABILITY. L'ORÉAL PARIS'S LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE PRODUCT. IN ADDITION, L'ORÉAL PARIS IS NOT RESPONSIBLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OF THE PRODUCT, WHETHER ARISING FROM AN ELECTRICAL ISSUE, WATER INGRESS OR OTHERWISE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

6. Definitions.

- a. **“Normal Use”** means ordinary consumer use under normal home conditions according to the instruction manual included with the Product.
- b. **“Product”** means the Colorsonic device, lengths adapter and cleaning cartridge.
- c. **“Warranty Period”** means 1 year from the date of the original retail purchase of the Product from an authorized distributor.

7. Disputes; Arbitration. You acknowledge and agree that any disputes arising from or relating to purchaser's purchase of the Product, or any matter related to this Limited Warranty (a “Dispute”) shall only be resolved subject to FINAL AND BINDING INDIVIDUAL ARBITRATION and may only be resolved through an individual arbitration governed by the Federal Arbitration Act or by the applicable sections of the New York State arbitration law. THE PARTIES TO THIS AGREEMENT ACKNOWLEDGE THAT THEY ARE KNOWINGLY AND VOLUNTARILY GIVING UP THEIR RESPECTIVE RIGHTS TO GO TO COURT in connection with any Dispute and further acknowledge and agree that such Dispute(s) will only be determined by a NEUTRAL ARBITRATOR, NOT A

JUDGE OR JURY. PURCHASER AND BEARER EACH AGREE THAT NEITHER SHALL BRING OR PARTICIPATE IN ANY CLASS ACTION OR OTHER CLASS OR MASS PROCEEDING, INCLUDING CLASS ARBITRATION, IN CONNECTION WITH ANY DISPUTE. As to Disputes, you also agree to participate in non-binding mediation at least 30 days before commencing any arbitration (or taking any other action if applicable). If the parties are unable to resolve a Dispute by informal means, the arbitration of Disputes will be administered by the American Arbitration Association (AAA) in accordance with Consumer Arbitration Rules and such arbitration shall be conducted at the AAA office located in New York, New York. Any proceeding to enforce this arbitration agreement must be brought in New York. You agree that arbitration is appropriate in the venue specified in this paragraph and further agree not to raise any defenses on grounds of forum non-conveniens or lack of personal jurisdiction. YOU ACKNOWLEDGE AND AGREE THAT ANY COSTS ASSOCIATED WITH A DISPUTE SHALL BE SHARED EQUALLY BETWEEN YOU AND L'ORÉAL PARIS, NOTWITHSTANDING ANY RULES CONTAINED IN THE AAA CONSUMER ARBITRATION RULES including, but not limited to, rules pertaining to filing

fee limitations, mediation fees, case management fees, neutral arbitrator compensation, hearing fees, hearing room rental fees, abeyance fees, expenses, consumer clause review and registry fees, reallocation of arbitrator compensation and AAA administrative fees, and you waive any fee limitations in favor of you contained in the AAA Consumer Arbitration Rules. You further agree not to raise any defenses on grounds that this provision is void or that this provision is otherwise unenforceable. BY AGREEING TO THE TERMS OF THIS PROVISION YOU ARE POTENTIALLY GIVING UP IMPORTANT LEGAL RIGHTS INCLUDING YOUR RIGHT TO GO TO COURT SO IF YOU DO NOT AGREE WITH OR DO NOT INTEND TO BE BOUND BY THESE TERMS (WHICH HAVE THE EFFECT OF LIMITING YOUR LEGAL RIGHTS), DO NOT PURCHASE A PRODUCT OR SEEK RECOURSE UNDER THIS LIMITED WARRANTY.

- 8. Severability.** If any term is held to be illegal or unenforceable, it shall be severed from this Limited Warranty and the legality or enforceability of the remaining terms shall not be affected. This Limited Warranty is governed by and construed under the laws of the State of New York.

WARRANTY PER REGION & CUSTOMER SERVICE

REGIONS	WEBSITE	WARRANTY DURATION	PHONE NUMBER
U.S.A.	WWW.LOREAL-PARIS.COM	1 YEAR	1 833 856 7325

DIST. BY L'OREAL USA INC.
NEW YORK NY 10001
MADE IN CHINA
RP004/A